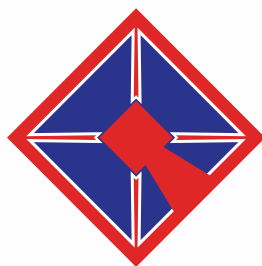


A Better Way to Find the **Best** Contractors



North American
ContractorLink

EXPERIENCED | CONNECTED | NO COST

At NO COST to the customer, we streamline the process of connecting customers with contractors who are a perfect fit for their facility project. No matter the size, complexity, or number of locations, we have a national network of trusted contractors who can handle any type of project. Our customer solutions advisors bring decades of experience in the skilled trade industries and have the knowledge and background needed to be the perfect partner in evaluating your project needs. They will listen, provide guidance, evaluate and identify the right contractor to complete your project on time and on budget. Contact us today to discuss how we can assist you and your staff with your next project.

- ♦ No Cost, No Commitment
- ♦ Knowledgeable & Experienced Advisors
- ♦ Fully-Vetted & Skilled Contractors
- ♦ All Types of Projects
- ♦ Any Industry
- ♦ Nationwide Coverage

Our advisors are an extension of your team and will find a way to make your project a success. We are your EASY button when it comes to finding the best contractor to suit your needs.

CASE STUDY

MATERIALS MANUFACTURING PLANT | MACHINERY INSTALLATION

CHALLENGE:

One of our customer solutions advisors was contacted by the plant manager of a materials manufacturing plant. A production line motor had failed. A new one was being delivered the next day, and he needed the installation completed immediately to avoid downtime. Adding to the challenge, none of our partners were on their approved contractor list at that point in time. The manager understood this was a quick-turnaround job on a Saturday and was not going to be easy to source — so he came to us.

SOLUTION:

We spoke to several of our partners and found a contractor willing to do the work. They valued the opportunity to connect with a new facility and wanted a chance to get their foot in the door. We made the introduction, and workers were on-site when the new motor arrived Saturday afternoon. By that evening, the motor was replaced, and the customer was back up and running.

CONCLUSION:

The plant manager was happy with the quick results and the contractor's skills and professionalism. Since this first project together, the customer and the contractor have formed a strong relationship. When there is an urgent project or emergency maintenance needed, the customer calls their go-to horse.



Many of our customers first come to us due to an emergency at their facility. This then evolves into a long-term relationship involving ongoing maintenance and new projects. We take pride in the projects we advise, and we value the strong relationships that develop along the way. Our team of advisors will assist with projects ranging from an emergency part replacement, to coordinating a complex movement of machinery, or new construction at your facility. We offer a wide range of services to meet your business needs.



ONGOING MAINTENANCE

Keep your business running smoothly with planned and scheduled projects to stay ahead of maintenance issues.



EMERGENCY MAINTENANCE

Reduce unexpected downtime – Your advisor will streamline finding the best contractor and get you back up and running.



CONSTRUCTION

New builds, facility expansions, or building upgrades – Your business is growing, and you need the right partner to prepare your facility for the future.



SUPPLEMENTAL LABOR

Bolster your maintenance team with highly trained workers for certain projects and let your in-house team focus on other priorities.

CASE STUDY

ALLOY MANUFACTURING FACILITY | SUPPLEMENTAL LABOR & REPAIR

CHALLENGE:

One of our customer solutions advisors received a call from the plant manager of a metal alloy manufacturer. He had a warped I-beam in a cooling bath that his in-house maintenance team could no longer manage with temporary fixes. His team didn't have the proper skills. This was cutting production in half and needed to be remedied fast.

SOLUTION:

Our advisor set up a meeting for the next day to listen and evaluate the project needs. We tapped into our network of partner contractors and connected them with one who had the right skills and experience for the situation. That same day, the contractor was on the job site and provided a bid to the customer, and the next day they were back with workers to repair the I-beam. But upon starting, they discovered the replacement the customer provided was the wrong size and unusable. A simple repair job quickly turned more complicated. The contractor had the skills to improvise and craft a solution using the existing beam and some additional supports — no big deal.

CONCLUSION:

Despite the curveball, the project was quickly completed under budget. The plant manager was happy with the results and impressed with the speed and quality of the contractor and job performed.

CASE STUDY

INDUSTRIAL PACKAGING FACILITY | EMERGENCY REPAIR

CHALLENGE:

One of our customer solutions advisors received a call late in the evening from the plant manager of an industrial packaging facility. A critical blower fan had failed and was threatening to shut down production completely. They needed a contractor with experience to do the job right, and they needed someone quickly.

SOLUTION:

After understanding the situation and the needs of the project, we contacted one of our partner contractors with the right skills and experience, who was a perfect fit for the job. The contractor was located over two hours away from the facility, but they were there the next day evaluating the project and providing a bid.

CONCLUSION:

The blower fan was repaired two days later, and production at the facility never stopped. The plant manager called us after the project was completed to thank us for finding a contractor and told us they had done a great job. As a result of this project, this customer now utilizes our services at all of their facilities around

MULTI-FACILITY & NATIONAL ACCOUNTS

Our new DiamondLink Service makes executing projects across multiple facilities easier than ever for national-scale customers. When planning a project spanning multiple facilities around the country, you need a partner to make sure everything flows seamlessly. Our team of customer solutions advisors will identify the right local contractors for each location and be your eyes on the ground to monitor progress and deliver project updates through a single point of contact. By using our DiamondLink Service by ContractorLink, you will get a higher level of coordination, certainty and accountability.



**ASSIGNED ADVISOR FOR
SINGLE POINT OF CONTACT**



**LOCAL ADVISORS FOR
ON-PREMISE SUPPORT**



**PROJECT SUPPORT (PRE-SCOPE,
SCOPE, COMPLETION AAR)**



**24-HOUR ADVISOR SERVICE
PHONE, TEXT & EMAIL**



**PLANT SATISFACTION
SURVEYS & REPORTING**

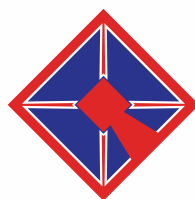


PREVENTATIVE | CORRECTIVE | SCHEDULED | EMERGENCY

- ♦ 24 Hour Emergency Services
- ♦ Acid Proofing & Corrosion Resistant Systems
- ♦ Architectural Panels
- ♦ Bag House, Precipitators & Stacks
- ♦ Boilers & Pressure Vessels
- ♦ Complex Welding Repairs
- ♦ Concrete Forming & Placement
- ♦ Curtain Wall & Windows
- ♦ Cooling Towers
- ♦ Conveyors
- ♦ Design & Build Engineering
- ♦ Disaster Preparedness & Recovery
- ♦ Environmental Equipment
- ♦ Equipment Access Structures
- ♦ Fall Prevention & Safety Equipment
- ♦ Furnace Installations & Maintenance
- ♦ General Contracting
- ♦ Heavy Rigging & Critical Crane Lifts
- ♦ Industrial Building Installations
- ♦ Large Construction Projects
- ♦ Machinery Alignment
- ♦ Machinery Relocation
- ♦ Material Handling
- ♦ Mechanical Piping
- ♦ Metal Roofing & Siding
- ♦ New Construction & Expansions
- ♦ Pile Driving
- ♦ Precast Concrete
- ♦ Pre-Engineered Buildings
- ♦ Power Generating Equipment
- ♦ Process Piping & Fabrication
- ♦ Qualified Inspections
- ♦ Refractory
- ♦ Rolling Mills, Chutes, Hoppers, Tanks & Mixers
- ♦ Roofing & Roof Units
- ♦ Safety Audits & Recommendations
- ♦ Site Work
- ♦ Structural & Miscellaneous Steel
- ♦ Structural Repairs
- ♦ Supplemental Workers
- ♦ Transformers, Generators, Condensers & Turbines
- ♦ Qualified Inspections
- ♦ And More...

DON'T SEE WHAT YOU NEED?

Our capabilities are always expanding and chances are that we can help you find the perfect contractor for your project. Contact us today to discuss your needs.



North American
ContractorLink

nacontractorlink.com | 844-500-LINK (5465)